

TO: TOP PERFORMING NETWORK CONTRACTORS

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LANCE MALCOLM

US PRESIDENT – CONTRACTOR CONNECTION

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SUBJECT: TOP PERFORMER AWARD

Congratulations! Based on the stellar performance your company achieved on network assignments in 2019, **Integrity Restoration & Remodeling Contractors** is being recognized as a Contractor Connection Top Performer for 2019.

The Top Performer Award is provided each year to the “best of the best”, our network performance leaders and is based on overall excellence measured through overall POMS scores, estimate upload TIP, customer service scores, professionalism in communication, and cooperation.

As a Top Performer Award winner you will be invited to send two representatives to a special **Top Performer Symposium** event currently scheduled for October 15 – 16, 2020 in San Diego, California. More information on this event will be forthcoming as U.S Travel advisories are updated.

Please pass on our thanks and congratulations to all of your staff members, we appreciate all you and your team members do to achieve the elite status of Top Performer. Best of luck for continued long term success.

Your dedication to quality and excellence in service is much appreciated.